



QUALITIES OF EXCELLENCE IN TRANSPORTATION DESIGN:

- The project satisfies the purpose and needs as agreed to by a full range of stakeholders. This agreement is forged in the earliest phase of the project and amended, as warranted, as the project develops.
- The project is a safe facility both for the user and the community.
- The project is in harmony with the community and preserves environmental, scenic, aesthetic, historic and natural resource values of the area, i.e., exhibits context sensitive design.
- The project exceeds the expectations of both designers and stakeholders, and achieves a level of excellence in people's minds.
- The project involves efficient and effective use of resources (time, budget, community) of all involved parties.
- The project is designed and built with minimal disruption to the community.
- The project is seen as having added lasting value to the community.

CHARACTERISTICS OF THE PROCESS WHICH WOULD YIELD EXCELLENCE:

- Seek to understand the landscape, the community, and valued resources before beginning engineering design.
- Involve a full range of stakeholders with transportation officials in the scoping phase. Clearly define the purposes of the project and forge consensus on the scope before proceeding.
- Tailor the highway development process to the circumstances. Employ a process that examines multiple alternatives and that will result in consensus on approaches.
- Secure commitment to the process from top agency officials and local leaders.
- Communication with all stakeholders is open and honest, early and continuous.
- Establish a multi-disciplinary team early with disciplines based on the needs of the specific project and include the public.
- Tailor the public involvement process to the project. Include informal meetings.
- Use a full range of tools for communication about project alternatives (e.g. visualization).